

Ikanogroup.com – Privacy policy

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Introduction

Ikano S.A. ("**Company**", "**we**" or "**us**") respects your privacy and is committed to protecting it through compliance with this privacy policy (**Policy**).

This policy (together with our Terms of Use and any other documents referred to in it) describes the personal information that we collect from you, or that you provide on this Website www.ikanogroup.com (our "Website") and how that information may be used or disclosed by us.

Our Policy does not apply to information collected on any third-party website that may link to or be accessible from our Website.

Please read the following carefully to understand our policies and practices regarding your personal information and how we will treat it. By using or accessing our Website, you agree to our Policy. Our Policy may change from time to time and your continued use of the Website is deemed to be an acceptance of such changes, so please check our Policy periodically for updates.

Information we collect about you

We collect several types of information from and about users of our Website, including, for example:

- information we collect as you navigate through our Website, including, IP addresses, cookies and web beacons

Information you provide to us

We may collect and use the following information that you provide to us, including, for example:

- records and copies of your correspondence (including e-mail addresses), if you contact us

Usage details, IP addresses, cookies and other technologies

Usage Details and IP Addresses

We may collect statistical information about our Website users' equipment, browsing actions and patterns. Such information derives from your visit to, any navigation of, the Website. The information may include, for example: (a) traffic, location data, logs and other communication data; (b) information regarding, the resources that you access; and (c) information about your computer and Internet connection, (e.g. including your IP address, operating system and browser type), for system administration.

Cookies

We may obtain information about your general Internet usage by using cookies. A cookie is a small file stored on the hard drive of your computer. Use of cookies helps us to improve our Website and to deliver a better and more personalised service by enabling us to:

- estimate our audience size and usage patterns.
- store information about your preferences, allowing us to customise our Website according to your individual interests; and
- recognise you when you return to our Website.



You may refuse to accept cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Website. Unless you have adjusted your browser setting so that it will refuse cookies, your system will continue to accept cookies when you direct your browser to our Website.

Web beacons

Pages of the Website may contain electronic images known as web beacons (also referred to as single-pixel gifs). Web beacons enable the Company to collect certain information in relation to Website users including, for example, the number of users accessing each webpage, traffic data, location data, logs and other communication data, information in relation to resources access, and information about user computer and Internet connection (including IP addresses, operating systems and browser type. Web beacons are not used to access your personal information on the Website and are only used to compile aggregated statistics concerning use of the Website and to verify system and server integrity.

Usage of the information

We use information that we collect about you or that you provide to us, including any personal information, in the following ways:

- to present our Website and its contents in a suitable and effective manner for you and for your computer
- to provide you with information that you request from us; and
- to notify you about changes to our service

Disclosure of your information

We may, with due observance of applicable law (e.g. Personal Data Protection legislation), disclose personal information that you provide via this Website to the following third parties:

- other companies within the Ikano Group.
- contractors and service providers which we engage to support our business; and

We may also, with due observance of applicable law (e.g. Personal Data Protection legislation), disclose your personal information to third parties to:

- comply with any court order or other legal obligation
- enforce or apply our Terms of Use and other agreements; and
- protect the rights, property, or safety of Ikano S.A., its affiliates and others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Choices about how we use and disclose your information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- Cookies. If you do not wish us to collect cookies, you may set your browser to refuse cookies, or to alert you when cookies are being sent. If you do so, please note that some parts of our Website may then be inaccessible or not function properly.

Please note that by using the Website (or any part thereof) you will be deemed to accept and agree to our Policy. If we update our Policy, your continued use of the Website (following the posting of the revised Policy) means that you accept and agree to the terms of the revised Policy.



Unfortunately, the transmission of information via the Internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website. Any transmission of personal information is at your own risk.

Changes to our privacy policy

It is our policy to post any changes we make to our Policy on this page. If we make material changes to our Policy, we will notify you through a notice on the Website home page. The date our Policy was last revised is identified at the top of the page.

Contact information

To ask questions or comment about our Policy and our privacy practices, contact us at:
info@ikanogroup.com